



Great foodservice doesn't happen by chance.

We would appreciate it if you could help us to make your catering great, please answer the following questions and return this form to the collection point.

Please make your survey count, mark inside the selected red circle using a Black or Blue pen

Gender Male Female

To which age group do you belong?

16 to 24 25 to 34 35 to 44 45 to 54 55 plus

How often do you use the catering facilities?

Every day A few times a week
 Once a week Once a fortnight
 Less than once a month Never

When you do not use the catering facilities, what is the main reason?

Price To get out of the office
 Choice Quality
 I work part-time I have a special dietary requirement
 They do not cater for my religious/cultural needs I attend business/working lunches
 To do something different I bring my own lunch
 I don't eat at lunch time

How would you rate the overall quality of your experience in the catering facilities?

Excellent Very good Good Fair Poor

How likely would you be to speak positively about the catering facilities to a colleague?

Extremely likely Very likely
 Fairly likely Not very likely
 Not at all likely Don't know



Thinking about the food served in your catering facilities, how would you rate...

	Excellent	Very good	Good	Fair	Poor
Overall quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Taste of the food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Temperature of the food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Freshness of ingredients	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Portion size	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Presentation of the food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Range of selection on offer	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



How would you rate the catering facilities in terms of ...

	Excellent	Very good	Good	Fair	Poor
Frequency of menu changes overall	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Frequency of change of the hot menu	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Frequency of change of the salad bar and sandwich fillings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Creativity of the menu	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



How would you rate the

- Excellent Very good Good Fair Poor

More specifically, how would you rate the ...

	Excellent	Very good	Good	Fair	Poor
Availability of cutlery and napkins	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of seating area	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



Thinking about the catering team how would you rate them for the following?

	Excellent	Very good	Good	Fair	Poor
Speed of service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Being friendly and courteous	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Appearance of staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



How would you rate the last meal you bought in the employee restaurant in terms of value for money?

- Excellent value for money Very good value for money
 Good value for money Fair value for money
 Poor value for money Don't know

How would you rate the last meal you bought in the employee restaurant in terms of price?

- Very low priced Low priced
 Moderately priced High Priced
 Very high priced Don't know

If you have any comments please make them here.

Thank you for taking the time to complete this survey

